



NASSAU COUNTY BAR ASSOCIATION 15TH & WEST STREETS, MINEOLA, NY 11501

MORTGAGE FORECLOSURE And Superstorm Sandy CONSULTATION CLINIC

PROCEDURES & INFORMATION

- Maximum length of consultation should be 20 to 30 minutes
- Provide Guidance, advice, direction, without offering actual legal service.
- Please refrain from even the *appearance* of soliciting business, including offering your business card. Bear in mind that you are volunteering to provide a free public service to those in need. If there is an issue, please speak with Gale D. Berg, Pro Bono Director.
- Ascertain if homeowner would benefit from mortgage modification services of a HUD-certified counselor present at the clinic. They often will work with a homeowner to calculate eligibility.
- *** If homeowner requires legal representation but cannot afford a private attorney, have him/her confer with a representative of one of the HOPP Grantees on our list attached. Please note, two of them are at the clinic and they can be referred to them NOW.
- However, if homeowners **can pay** a private attorney, or if their issue is neither mortgage related but matrimonial or estate issues, have them fill out a Lawyer Referral Information Service (LRIS) Request Form. Inform homeowners that they will have to pay the attorney for representation, but in some instances at a reduced fee.
- If homeowners appear to be victims of criminal fraud or predatory lending, immediately contact myself or Greg Fishkin for further instructions.
- If a consultation is required in a foreign language, we have interpreters available, as well as a telephone Language Line.